



Mayor Kwame M. Kilpatrick's
Northwestern District Neighborhood City Hall
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December 2007 Community Update ~ Happy Holidays!

Happy Holidays! – Your Mayor's Office Northwestern District Neighborhood City Hall will close at 5:00 p.m. on Friday, December 21, 2007 and will not re-open until Monday, January 7, 2008. All Neighborhood City Hall Offices will be closed during this time.

D-DOT customers who usually purchase their weekly, bi-weekly, monthly, and regional bus passes can get January bus passes during the week of December 17 – 21. For additional information on D-DOT services, please call (313) 933-1300.

Shop Detroit 2007 Campaign – City leaders are encouraging area residents to Shop Detroit during the holidays and use \$5.00 Next Detroit Dollars to save money. For a list of participating Detroit businesses and more information please visit the city's website at www.ci.detroit.mi.us. You may also pick up a list of participating businesses and Next Detroit Dollars at your Northwestern District Neighborhood City Hall. This promotion will end on January 31, 2008.



City of Detroit Senior Citizen's Department – Any resident in the City of Detroit who has the red, white and blue, Medicare Card may be eligible to save hundreds of dollars on their prescription drug costs. To find out if you qualify, please call the Senior Citizen's Department at 313/ 224-5444. **The deadline to apply for this program is December 31, 2007.** This program is not just for seniors, but applies to anyone with the Medicare – red, white and blue card. Pass this information along!

Important Message from Detroit City Clerk Janice M. Winfrey – The Presidential Primary Election is January 15, 2008. Michigan residents are now required to show picture identification and complete an "Application to Vote – Poll List" form before they will be allowed to vote at their polling location. This form will also ask the voter to "Select Ballot Type" which means before a ballot can be given to a voter, he or she must indicate on the form whether or not they are requesting a "Republican Ballot, Democratic Ballot or Ballot Without Presidential Primary". If a resident does not have picture identification, that resident can sign an "Affidavit of Voter Not in Possession of Picture Identification". These ballots are not provisional ballots and will be counted along with the other ballots at the same time. As a reminder, if you wish to vote by Absentee Ballot, you must request a ballot be mailed to you. Applications for Absent Voter's Ballots can be obtained at your Northwestern District Neighborhood City Hall. Requests for Absentee Ballots must be in to the City Clerk's Office by January 12, 2008. If you know of persons who have not registered to vote, please refer them to the any Neighborhood City Hall office or the Secretary of State for an application. For additional information regarding the upcoming election, please contact the Department of Elections at 313/ 876-0190.

Detroit Department of Water and Sewerage Launches New Customer Service Telephone Numbers – In keeping with its ongoing efforts to improve service to the public, the Detroit Water and Sewerage Department (DWSD) recently announced new customer service telephone numbers, following a telephone system upgrade to provide increased call handling capacity. The following new numbers are now effective:

- **Customer Service: (313) 267-8000**
- **Collections: (313) 267-8005**
- **Landlord/Tenant Matters: (313) 267-8007**

The Customer Call Center is open Monday-Friday from 8 a.m. to 5 p.m., and on Saturday from 8:30 a.m. to 4:30 p.m. The 24-hour emergency number, (313) 267-7401, will remain the same. The current DWSD daytime customer service number, (313) 964-9090, will remain in service during a six-month transition period. For more information, please visit www.dwsd.org.

Municipal Parking Department Parking Violations Bureau Introduces Back-On-Track Program - The City of Detroit Municipal Parking Department's Parking Violations Bureau (PVB) has rolled out a new program called Back-On-Track. The purpose of the program is to provide some relief for citizens as they pay their parking tickets. The program offers the opportunity to pay all outstanding parking tickets in full through a settlement offer, or a six-month payment plan. The settlement option allows citizens to pay 75% of their total unpaid balance. Those choosing to enter into a monthly payment plan will have until June 30, 2008 to pay 85% of their total unpaid balance with a one-third payment up front. Citizens wishing to participate must have a minimum of four outstanding parking tickets to qualify for this program. The program runs now through **Friday, Dec. 14, 2007**. Those citizens that have had their vehicles booted (immobilized), towed, or impounded are also eligible to participate in this program through the settlement option.

Citizens may settle their record in full via the telephone at (313) 424-1240 or (313) 963-9630 or by visiting the Payment Center at 1001 10th Street. Payment plans can only be made in person by visiting the Payment Center, Monday through Friday from 9 a.m. to 5 p.m. For more information about the Back-On-Track Program, call the Municipal Parking Department at (313) 963-9630.

2008 Bulk Date Information – Per the Department of Public Works (DPW) residents should start receiving postcards in the mail regarding the 2008 bulk collection schedule the third week of December 2007. The information will also be available on the city's website www.ci.detroit.mi.us around this same time. Your Northwestern District Neighborhood City Hall has a poster with the 2008 bulk dates currently on display. Please feel free to stop by and check for your next bulk day, Monday – Friday, between 9:00 a.m. and 5:00 p.m.

REMINDER!

There will be no December Northwestern District Police Community Relations Meeting.